He who is deprived of gentleness is deprived of goodness

Jarīr (may Allah be pleased with him) reported: The Prophet (may Allah's peace and blessings be upon him) said: "He who is deprived of gentleness is deprived of goodness."
[Authentic] [Narrated by Muslim]

The Prophet (may Allah's peace and blessings be upon him) informs that whoever is deprived of gentleness and is not guided to it concerning religious and worldly matters, and in what he does for himself and what he does with others, has been deprived of all goodness.

http://www.sunnah.global/hadeeth/en/show/4939